



University of
South Australia

Graduate Certificate in **HUMAN SERVICES MANAGEMENT**

Gain advanced skills and knowledge of management fields directly relevant to the human services sector.

Gain a broad and coherent body of knowledge of human services work and organisational psychology, case management, project and evaluation management, and human services law and policy.

Develop your leadership and management skills and gain knowledge of the diverse human services sector.

Benefit from flexible study options through online learning so you can advance your career while you study.

PROGRAM SNAPSHOT

Magill Campus

0.5 years full-time

Online

Intake: June

Program code: MCHV

SATAC code: 4GC100 (Internal)

For a limited time in 2021, this program is available at a heavily reduced fee to domestic students only as a result of government subsidies.

OVERVIEW

This Graduate Certificate will provide students with a broad and coherent body of knowledge in a range of Human Services Management contexts. This program is specifically designed to prepare students for a professional career in human services management, working with individuals, families, and communities to ensure economic inclusion and access to services and supports. Professionals already working in this capacity will also enhance their career by gaining a formal qualification.

CAREER OPPORTUNITIES

Graduates will be able to seek a range of leadership and management positions in the field of human services management, working with individuals, families, and communities to ensure economic inclusion and access to services and supports.

Graduates can work in the human services sector in various destinations such as:

- Program management
- Project or agency management
- Case management (with government or non-government organisations)
- Community development
- Volunteer management.

You may also decide to continue onto additional postgraduate study to further your knowledge with a Masters' degree in related fields.

REAL-WORLD CONNECTIONS

We have a strong reputation as a dynamic, vibrant and connected organisation, and as such we have extensive national and international industry links and relationships. These industry relationships are of great benefit to students and will form part of your important industry network. Our teaching staff and many of our academics are also highly regarded researchers and leaders, and you may have the opportunity to work alongside these practicing professionals throughout your study.

ALSO CONSIDER

- Graduate Certificate in Ageing and Disability
- Graduate Certificate in Health Services Management

PROGRAM STRUCTURE

Students will complete four core courses:

- Human Service Workers: Law and Policy
- Human Services: Work and Organisational Psychology
- Human Services Project and Evaluation Management
- Case Management and Support Coordination

ENTRY REQUIREMENTS

A completed three-year Bachelor degree or equivalent in any discipline from a recognised higher education institution.

- OR a completed Certificate IV or Diploma VET/TAFE qualification in a related discipline and a minimum of one year full-time professional (and/or formal voluntary) experience in the disability, rehabilitation or related human services fields or part-time equivalent.
- OR a minimum of three years' full-time Human Services sector, ageing and disability or related services experience (including formal voluntary) or part-time equivalent within the past 15 years.

Applicants are asked to also provide a brief curriculum vitae.

HOW TO APPLY

Make note of the program's SATAC code and your application can be made via the SATAC website at satac.edu.au/postgraduate-apply

EXPERTS AT YOUR FINGERTIPS



"As human services professionals we need to engage with and not for the individuals we support. It is important we have the skills to lead and manage teams to assist individuals whatever their life experiences and challenges to achieve their aspirations, life goals and take their place as full citizens, contributing to our communities. This can involve managing change and innovation. The teaching team in this graduate certificate have experience in Law, Social Work, Psychology and Social Science and will share their extensive knowledge, research and experience to build the capacity of those of you working or seeking to work across a diverse range of roles in human services in direct service provision, management, governance and research. As a result, we are committed to educating professionals to practice with high levels of integrity in a diverse range of settings, ensuring that social justice is accessible to all members of society. This program offers you insights into the range of human services employment options through a balance of theory and technical practice skills that are highly valued and sought after by employers. There is high demand for graduates who can lead and facilitate change across indirect service, service development, quality assurance and management."

Program Director
Associate Professor Caroline Ellison



**For more information contact
Future Student Enquiries:**

(08) 8302 2376

unisa.edu.au/enquiry

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